

# Mara Greens Golf Simulator – Terms & Conditions

By booking a session, purchasing a membership, or entering the premises of Mara Greens Golf (“Mara Greens,” “we,” “us,” or “our”), you acknowledge that you have read, understood, and agreed to the following Terms & Conditions.

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## 1. Assumption of Risk & Waiver of Liability

Golf simulation and related activities involve inherent risks, including but not limited to being struck by golf balls, clubs, equipment, or other participants.

By entering Mara Greens, you voluntarily assume **all risks of injury, harm, or loss**, whether caused by yourself, other patrons, or facility conditions. You hereby **waive, release, and discharge Mara Greens**, its owners, employees, and affiliates from any and all claims, liabilities, injuries, damages, or causes of action arising from participation or presence on the premises.

This waiver applies to **personal injury, illness, property damage, or death**, to the fullest extent permitted by law.

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## 2. Personal Property Disclaimer

Mara Greens is **not responsible** for any items that are **lost, stolen, or damaged**, including but not limited to clubs, bags, electronics, clothing, or personal belongings. Patrons are solely responsible for securing their property while on-site.

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## 3. Damage to Property

Customers are financially responsible for **any damage caused** by themselves or their guests to Mara Greens property, including but not limited to:

- Simulator screens, projectors, sensors, and electronics
- Flooring, walls, windows, lighting, doors, furniture, and fixtures

Mara Greens reserves the right to **charge the card on file** or pursue reimbursement for repair or replacement costs resulting from negligence, misuse, or unsafe behavior.

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## 4. Membership Terms

- Monthly memberships include **four (4) credits**, each valid for **one 60-minute simulator session**.
- Credits may be used **anytime within 30 days** of membership activation.
- **Unused credits do not roll over** and expire at the end of each 30-day period.
- Memberships **renew automatically** unless cancelled.
- Memberships are **non-transferable** and may only be used by the named golfer on the account.
- Membership dues are **non-refundable once collected**.
- Memberships may be cancelled at any time; **unused credits are not refunded**.
- Members may use **multiple credits consecutively** for extended sessions.
- After all credits are used, members may book at a **\$31/hour flat rate** while membership is active.
- Guests of members are **\$20 per guest per hour each hour**.
- **Tandem** members include **one (1) free guest per visit**; additional players are **\$20 each per hour**.

All memberships are recurring. **No proration, refunds, or credits** are provided for partial months or unused sessions.

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## 5. Booking, Payments & No-Refund Policy

All bookings and memberships require **payment in full at the time of purchase**.

Mara Greens maintains a **strict no-refund policy** for all bookings, memberships, and services once payment is collected.

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## 6. Rescheduling Policy

Rescheduling is permitted **only** in the event of a verified **facility or simulator malfunction** (e.g., technology failure). Rescheduling due to personal conflicts, lateness, or no-shows is not guaranteed and may result in forfeiture of the session.

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## 7. Alcohol Policy

Alcoholic beverages are **not permitted during public tee times**. Mara Greens Golf Simulator is not responsible for any fines, penalties, or legal issues resulting from violations of this policy.

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## 8. Facility Rules & Right to Refuse Service

Mara Greens reserves the right to:

- Enforce all safety and facility rules
- Remove any individual behaving recklessly, disruptively, or unsafely
- Refuse service to anyone violating these Terms & Conditions

Removal for rule violations does **not** entitle the customer to a refund.

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## 9. Minors

Minors must be **supervised at all times** by a responsible adult. The supervising adult assumes all responsibility and liability for the minor's conduct and safety.

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## 10. Changes to Terms

Mara Greens reserves the right to **modify these Terms & Conditions at any time**. Updated terms will be posted on our website and apply immediately upon publication.

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## 11. Governing Law

These Terms & Conditions shall be governed by and construed in accordance with the laws of the **State of Michigan**.

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