MARA GREENS GOLF SIMULATOR — TERMS & CONDITIONS

Last Updated: October 18, 2026

By booking a session, purchasing a membership or other service, participating in a league or event, or entering the Mara Greens premises, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.

1. ASSUMPTION OF RISK & RELEASE OF LIABILITY

Golf simulation and related activities involve inherent risks, including but not limited to injury from golf clubs, golf balls, equipment, projectiles, falls, or contact with other participants.

By entering or participating at Mara Greens, you voluntarily assume all risks associated with your participation or presence on the premises.

To the fullest extent permitted by law, you release and hold harmless Mara Greens Golf, its owners, employees, contractors, agents, and affiliates from claims, liabilities, damages, injuries, or losses arising from your participation or presence at the facility.

This includes, to the extent permitted by law, personal injury, illness, property damage, or death.

2. PERSONAL PROPERTY

Mara Greens is not responsible for lost, stolen, or damaged personal property, including golf clubs, bags, electronics, clothing, or other belongings.

Guests are responsible for securing their personal property while at the facility.

3. DAMAGE TO MARA GREENS PROPERTY

Customers are responsible for damage caused by themselves or their guests through negligence, misuse, reckless conduct, or violation of facility rules.

This includes damage to simulator screens, projectors, launch monitors, computers, flooring, walls, furniture, fixtures, or other equipment or property.

If property or equipment must be repaired or replaced as a result of customer or guest-caused damage, Mara Greens may charge the customer for the **full cost of repair or replacement, plus a 10% administrative and replacement fee**.

For example, if the documented cost to repair or replace damaged property is $1,000, the total amount due will be $1,100.

Any damage charges are due in full immediately, before the customer or guest leaves the Mara Greens premises.

The customer is responsible for payment of these costs regardless of whether the damage was caused directly by the customer or by their guest.

4. BOOKINGS, PAYMENTS & CANCELLATIONS

All bookings, memberships, programs, leagues, events, and other services must be paid according to the terms presented at the time of purchase.

Unless a specific product or service expressly states otherwise, payments are non-refundable once collected.

Cancellation, rescheduling, expiration, and unused-service policies may vary by product, membership, league, event, or service and will be provided at the time of purchase.

Mara Greens is not responsible for unused time, missed appointments, or expired benefits.

5. MEMBERSHIPS

Memberships are individual unless expressly stated otherwise.

Membership benefits, included usage, guest privileges, fees, billing frequency, cancellation requirements, and other membership-specific terms are established by the applicable membership offering and may vary between membership products.

Memberships and their benefits are non-transferable unless expressly permitted by Mara Greens.

Members are responsible for reviewing the terms applicable to the membership they purchase.

6. LEAGUES & COMPETITIVE PLAY

Mara Greens may offer leagues, competitions, tournaments, and other organized golf programs.

Participation in these programs is subject to the **Mara Greens League Rules or applicable event rules** in effect for that program.

League and event rules may establish specific requirements relating to registration, eligibility, scheduling, handicaps, scoring, team participation, missed rounds, standings, prizes, conduct, and other aspects of competition.

Those rules are incorporated into the terms of participation for the applicable program.

Mara Greens reserves the right to make reasonable decisions regarding scoring, handicaps, eligibility, scheduling, or other matters necessary to administer a league or competition fairly and consistently.

Mara Greens may disqualify or remove a participant for cheating, intentional handicap manipulation, falsification of information, unsportsmanlike conduct, failure to comply with league rules, or other conduct that compromises the integrity or operation of the competition.

Unless otherwise stated in the applicable league or event rules, participation fees are non-refundable.

7. RESCHEDULING & MISSED APPOINTMENTS

Customers are responsible for arriving on time for their scheduled appointment.

Late arrivals may reduce the available session time and do not automatically extend the scheduled appointment.

Missed appointments, late cancellations, or failure to use a reserved service may result in forfeiture of the applicable booking, membership benefit, league round, or event participation, subject to the specific terms of that service.

If a session cannot be completed because of a verified Mara Greens facility or simulator malfunction, Mara Greens may provide an appropriate rescheduling opportunity or other remedy at its discretion.

8. GUESTS

Customers are responsible for the conduct of their guests and for ensuring that guests comply with all Mara Greens rules and policies.

Guest access, fees, and limitations vary by service or membership and are established by the applicable offering.

Mara Greens reserves the right to refuse or limit guest access when necessary for safety, capacity, scheduling, or operational reasons.

9. ALCOHOL & PROHIBITED CONDUCT

Alcoholic beverages are not permitted during public tee times unless expressly authorized by Mara Greens.

Customers and guests may not engage in reckless, dangerous, disruptive, abusive, unlawful, or inappropriate conduct.

Mara Greens may immediately remove any individual whose conduct presents a safety risk, damages property, disrupts other customers, or violates these Terms & Conditions or applicable facility rules.

Removal or refusal of service due to misconduct does not entitle the customer to a refund.

10. MINORS

Minors must be supervised by a responsible adult at all times unless Mara Greens expressly authorizes otherwise.

The supervising adult is responsible for the minor's conduct, safety, and compliance with these Terms & Conditions.

11. FACILITY & EQUIPMENT

Mara Greens may modify facility hours, equipment, simulator availability, services, course libraries, technology, or other offerings from time to time.

Simulator technology and third-party software may occasionally experience interruptions or technical limitations.

Mara Greens does not guarantee uninterrupted availability of any particular simulator, software platform, course, feature, or technology.

12. RIGHT TO REFUSE SERVICE

Mara Greens reserves the right to refuse service, suspend access, or remove any individual who violates these Terms & Conditions, applicable rules, or reasonable safety requirements.

Mara Greens may also take such action when necessary to protect customers, employees, property, or the operation of the facility.

13. TEXT MESSAGING & SMS COMMUNICATIONS

Mara Greens Golf Simulator may offer customers the option to receive text messages (SMS) regarding bookings, tee-time confirmations, appointment reminders, membership updates, league and event information, customer service, and promotional offers.

Consent to Receive Messages: By providing your mobile phone number and expressly opting in to receive text messages, you consent to receive SMS communications from Mara Greens Golf Simulator. Consent to receive promotional messages is not a condition of purchasing any goods or services.

Message Frequency: Message frequency may vary depending on your bookings, membership, participation in leagues or events, and communication preferences.

Message and Data Rates: Standard message and data rates may apply depending on your mobile carrier and service plan.

Opting Out: You may opt out of receiving text messages at any time by replying **STOP** to any message. After opting out, you may receive a final confirmation message. You will no longer receive messages of that type unless you opt in again.

Help and Support: For assistance with text messaging, reply **HELP** to any message or contact Mara Greens Golf Simulator through the contact information provided on our website at https://maragreensgolf.com.

Privacy: Mara Greens Golf Simulator respects your privacy. Mobile phone numbers and SMS consent information will not be sold or shared with third parties or affiliates for their own marketing or promotional purposes. Information may be shared with service providers as necessary to deliver messaging services and as otherwise permitted by applicable law.

By opting in, you acknowledge and agree to these SMS communication terms.

14. CHANGES TO TERMS

Mara Greens reserves the right to modify these Terms & Conditions from time to time.

Updated Terms & Conditions will be posted on the Mara Greens website and will apply to future bookings, purchases, memberships, programs, and visits after publication.

Terms specific to a particular product, membership, league, event, or service will be governed by the terms presented for that offering.

15. SEVERABILITY

If any provision of these Terms & Conditions is determined to be invalid or unenforceable, the remaining provisions will remain in full force and effect to the fullest extent permitted by law.

16. GOVERNING LAW

These Terms & Conditions are governed by and construed in accordance with the laws of the State of Michigan.

17. ACCEPTANCE

By booking, purchasing, registering, participating, or entering Mara Greens, you acknowledge that you have had an opportunity to review these Terms & Conditions and agree to be bound by them.