

Mara Greens Golf Simulator — Terms & Conditions

By booking a session, purchasing a membership, gift certificate, or league registration, or by entering the premises of Mara Greens Golf Simulator ("Mara Greens," "we," "us," or "our"), you acknowledge that you have read, understood, and agreed to the following Terms & Conditions in their entirety.

1. Acknowledgement & Agreement

Completion of an online booking, purchase, or physical entry to Mara Greens constitutes full acceptance of these Terms & Conditions. No verbal agreements, prior communications, promotional materials, or third-party representations supersede or modify these terms.

If you believe any term conflicts with a representation made to you prior to booking, you must submit that discrepancy in writing to Mara Greens before completing your purchase or booking. Discrepancies raised after payment is collected will not be considered valid grounds for a refund, exception, or modification of service.

Any exceptions to these Terms & Conditions are at the sole discretion of the owner of Mara Greens and must be communicated in writing by the owner only. Verbal exceptions communicated by staff do not constitute an authorized modification of these terms.

2. Assumption of Risk & Waiver of Liability

Golf simulation and related activities involve inherent risks including but not limited to being struck by golf balls, clubs, equipment, or other participants.

By entering Mara Greens you voluntarily assume all risks of injury, harm, or loss, whether caused by yourself, other patrons, or facility conditions. You hereby waive, release, and discharge Mara Greens, its owners, employees, and affiliates from any and all claims, liabilities, injuries, damages, or causes of action arising from participation or presence on the premises.

This waiver applies to personal injury, illness, property damage, or death to the fullest extent permitted by law.

3. Personal Property

Mara Greens is not responsible for any items that are lost, stolen, or damaged including but not limited to golf clubs, bags, electronics, clothing, or personal belongings. Patrons are solely responsible for securing their property while on-site.

4. Damage to Facility & Equipment

Customers are financially responsible for any and all damage caused by themselves or their guests to Mara Greens property including but not limited to:

- Simulator screens, projectors, launch monitors, sensors, and electronics
- Flooring, walls, windows, lighting, doors, furniture, and fixtures
- Any other equipment or property on the premises

In the event of damage, the customer is responsible for the full cost of repair or replacement of the damaged item or items, plus an administrative fee of ten percent (10%) of the total repair or replacement cost. This amount is due in full at the time the damage occurs or is identified. Payment must be made on the spot before leaving the premises.

Mara Greens reserves the right to charge the card on file, pursue civil remedies, or take any other legally available action to recover costs resulting from negligence, misuse, reckless behavior, or intentional damage.

5. Booking, Payments & No-Refund Policy

All bookings, memberships, passes, and league registrations require payment in full at the time of purchase.

Mara Greens maintains a strict no-refund policy for all bookings, memberships, passes, gift certificates, and services once payment is collected. No exceptions will be made for unused sessions, no-shows, late arrivals, or personal scheduling conflicts.

6. Cancellation & Rescheduling

Rescheduling is permitted only in the event of a verified facility or simulator malfunction as determined solely by Mara Greens. Rescheduling requests due to personal conflicts, lateness, or no-shows are not guaranteed and may result in forfeiture of the session.

In the event that Mara Greens must cancel or reschedule a session due to facility closure or equipment failure, customers will be offered a rescheduled session of equal value. No cash refunds will be issued.

Late cancellations and no-shows are non-refundable under all circumstances.

7. Memberships & Season Passes

Memberships and season passes are personal to the named account holder and are non-transferable.

All memberships and passes renew or expire as outlined at the time of purchase. Membership dues and pass fees are non-refundable once collected. No proration, credits, or refunds are provided for partial months, unused sessions, or early cancellation.

Members may cancel at any time before their next billing cycle. Cancellations do not entitle the member to a refund of amounts already collected.

Guest privileges, session limits, overage rates, and any additional perks are specific to each membership or pass tier and are outlined at the time of purchase. Mara Greens reserves the right to modify membership offerings, pricing, and perks with reasonable notice.

8. League & Tournament Registrations

League and tournament registrations are non-refundable once payment is collected. Registration deadlines, scoring rules, schedules, and prize structures are established at the time of registration and are subject to change at the discretion of Mara Greens.

All league and tournament participants are bound by these Terms & Conditions in addition to any league-specific rules communicated at registration.

9. Alcohol Policy

Alcoholic beverages are not permitted on the premises during public tee times. Mara Greens is not responsible for any fines, penalties, or legal consequences resulting from violations of this policy.

10. Facility Rules & Right to Refuse Service

Mara Greens reserves the right to:

- Enforce all safety and facility rules at all times
- Remove any individual behaving recklessly, disruptively, or unsafely
- Refuse service to any person for any reason consistent with applicable law

Removal for rule violations does not entitle the customer to a refund of any kind.

11. Minors

Minors must be supervised at all times by a responsible adult. The supervising adult assumes full responsibility and liability for the minor's conduct, safety, and any damage caused by the minor while on the premises.

12. Changes to Terms

Mara Greens reserves the right to modify these Terms & Conditions at any time without prior notice. Updated terms will be posted on our website at maragreensgolf.com and apply immediately upon publication. Continued use of Mara Greens facilities or services after any modification constitutes acceptance of the updated terms.

13. Governing Law & Dispute Resolution

These Terms & Conditions shall be governed by and construed in accordance with the laws of the State of Michigan. Any disputes arising under these terms shall be resolved in the courts of Oakland County, Michigan.